

Student Satisfaction Survey Results

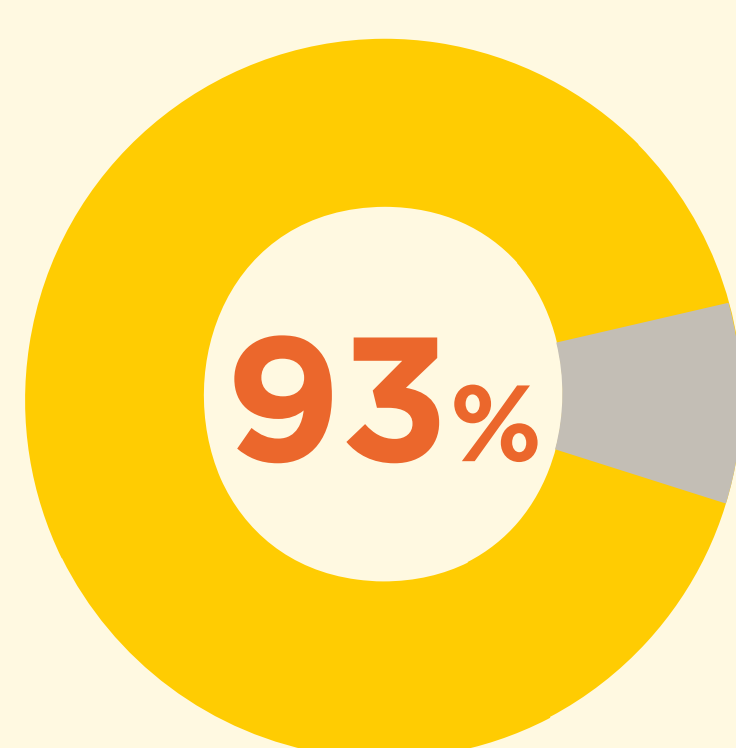
WINTER 2021

Every year, University of Calgary in Qatar (UCQ) conducts a Student Satisfaction Survey in winter term. The survey population consists of all foundations, undergraduate and graduate students enrolled in winter term.

Winter 2021 survey response rate was 65% (326 out of 502 enrolled students participated in the survey). The objective of this survey is to determine student's satisfaction rates in areas such as educational experience, quality and availability of student services, as well as student life and learning experience. Below is a summary of the survey results for winter 2021 term.

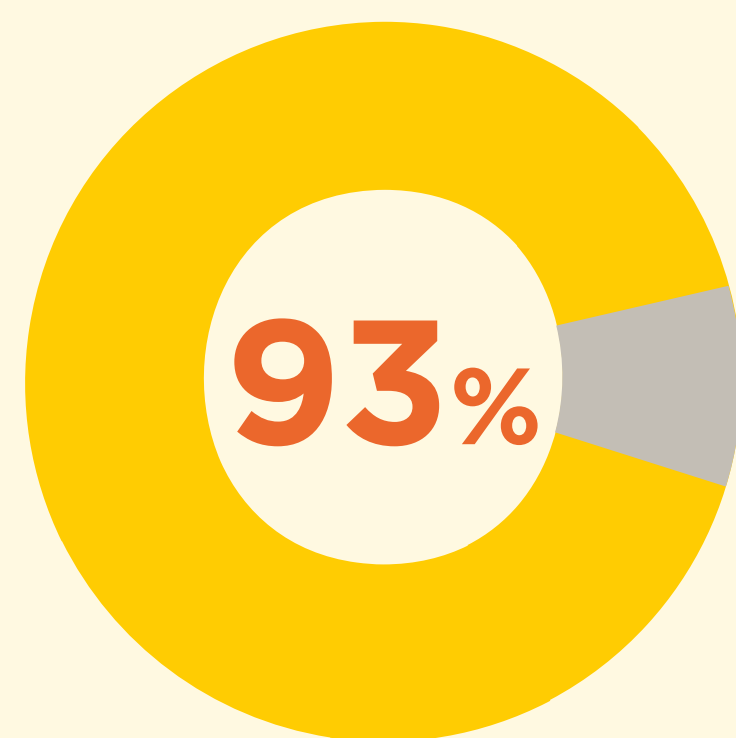
Exceptional Student-Centered Experience

Students rated their overall experience at UCQ, and whether or not they would recommend to attend UCQ to friends and colleagues.



Overall Education Experience Satisfaction with UCQ

93% of students surveyed said they are either very satisfied or satisfied with their entire education experience at UCQ.



Reputation: Likelihood to recommend UCQ

93% of students surveyed said they would recommend to attend UCQ to friends or colleagues.

Teaching & Learning Excellence

STUDENTS WERE ASKED TO RATE UCQ ON THE FOLLOWING

1.

LEARNING EXPERIENCE

93%

Quality of Teaching

93% of students surveyed are either very satisfied or satisfied with the quality of teaching at UCQ.

93%

Quality of Nursing Programs

93% of students surveyed are either very satisfied or satisfied with the quality of nursing programs at UCQ.

2.

LEARNING ENVIRONMENT

Our Values: UCQ's internal environment foster's education excellence.



95%
Integrity



94%
Respect



93%
Openness



93%
Collaboration



91%
Equity



91% - 95% of students strongly agree or agree that UCQ's education excellence values of collaboration, integrity, equity, respect & openness exist between students and faculty/staff.

3.

LEARNING SUPPORT SERVICES

Quality of Academic Services

Satisfaction rate among surveyed students (very satisfied or satisfied) ranged from 90% to 98%.



COMPUTING IT HELPDESK | **98%**



STUDENT COUNSELLING | **94%**



LIBRARY SUPPORT | **98%**



MATH SUPPORT | **94%**



WRITING SUPPORT | **97%**



PEER MENTORS | **93%**



LEARNING SUPPORT | **96%**



ACADEMIC ADVISING | **90%**

Online Learning Experience

Due to the COVID-19 pandemic, most teaching was done online. Students were asked to rate their online learning experience at UCQ.

Overall online learning experience

85%

85% of students surveyed are very satisfied or satisfied with their overall online learning experience at UCQ.

